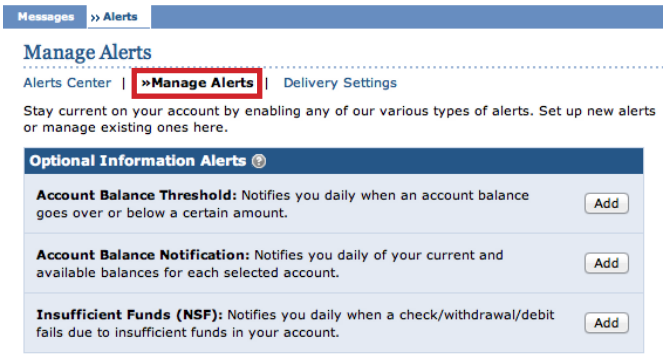
MANAGING ACCOUNT ALERTS

FIRST TENNESSEE

We'll keep you posted on your account activity with timely emails delivered to your inbox when your account hits select thresholds. Our Required Security Alerts are automatically delivered to you and, for your protection, cannot be removed from your user profile. You can, however, choose to receive or opt out of Optional or Recommended Alerts at any time.

SETTING THE ALERTS

1. In Banking Online, click on the Messages & Alerts tab, then select Alerts from the sub-menu.
2. To set up an alert, click Manage Alerts and simply add the alert you want used with your account.
3. If you have more than one account, you will need to associate the alert with the right account.
4. Depending on the alert you select, you may also need to set amount thresholds that trigger the alerts.



TO DISCONTINUE AN OPTIONAL OR RECOMMENDED ALERT

1. In Banking Online, click on the Message & Alerts tab, then select Alerts from the sub-menu.
2. Select Manage Alerts under the Alert Center menu.
3. Choose Delete beside the alert you want to stop receiving.
4. Confirm your selection on the next screen.

CHANGING YOUR ALERT DELIVERY ADDRESS

To change the email address at which you receive your alert:

1. In Banking Online, click on the Messages & Alerts tab, then select Alerts from the sub-menu.
2. Select Delivery Settings from the Alert Center menu.
3. Select Edit to change the email address(es) currently listed.

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